



IATA TRAINING PROGRAM





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Managing Director

THE AVIATION INDUSTRY

A GLAMAROUS AND THRIVING INDUSTRY WHICH ALLOWS THE INDIVIDUALS TO EXPLORE NEW DESTINATIONS AND CONNECT WITH THE WORLD.

Numbers don't lie. More than 4 billion people will travel by air in 2019-2020 to visit friends and family, explore new cultures, and negotiate business deals. The demand for air travel is such that some 63 million aviation jobs are supported globally by the industry.

Aviation in coming year will connect the global community by transporting more than 4 billion passengers and over 50 million tons of cargo. The \$ 2.7 trillion* in GDP generated by air transport is critical to the global economy.

All this is made possible by a dedicated workforce of more than 9.9 million aviation professionals around the world. Aviation is a dynamic and growing industry. So, it is important that today's aviation professional and tomorrow's industry leaders have the right training needed to keep pace with the latest advances in global standards, best practices, regulations and technology.

These are the pivotal points for INSPIRE's training program which supports aviation industry in delivering ever more safe, sustainable and efficient environment.

To ensure these big numbers are not just maintained but surpassed in future generations, recruitment and training must keep up with the growing demand. Accommodating and providing best customer services to these increasing passenger figures won't be easy. That's where INSPIRE Training comes in. SMEs, Qualified Trainers, Individual staff expertise and modern delivery methods makes INSPIRE the ideal choice for starting or enhancing your career in aviation.

Aside from Pilots, Aircraft Maintenance Engineers, Cabin Crew, Ground Staff, Safety Auditors, Security Specialist, Cargo and Dangerous Goods Experts, Reservation & Ticketing Staff and many, many more critical roles serve this industry. INSPIRE's unique insight as the industry's most comprehensive training provider ensures each student and each course benefits from high quality, innovative training solutions, generating value for the industry and locking in the global standards that make aviation such a success story.

The upcoming FIFA world cup 2022 being hosted by Qatar creates lot of job and business opportunities for the locals and expats. Aviation is globalization at its very best. It helps people to live better lives. It is the business of freedom and working for the aviation industry is a completely different experience. INSPIRE Training Academy is committed to train the aviation professionals of tomorrow. We are taking a solid stand for innovation, creativity, quality and making a commitment to continuously improve and deliver better results

Enroll now with INSPIRE TRAINING ACADEMY and turn your dreams into reality.

I look forward to seeing you in one of our classrooms.

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IATA Foundation Diploma in Travel & Tourism Training and Certification Course

IATA Foundation Travel & Tourism Training program is one of the most comprehensive IATA Certified Travel and Tourism training program designed for those who wish to start a career in the Airline/ Aviation, Travel/ Tourism, Hotel & Hospitality industry or upgrade their professional competence in Aviation Industry.

Recommended for:

Gaining expertise knowledge and skills can further enhance your career by joining International Airlines, Airports and also Travel Agencies. As an advantage, students can outstand the crowd and recruitment sessions to meet the employer's expectations in today's fast-paced market.

Targeted Topics:

- ✦ Airline Reservation & Ticketing
- ✦ Airline Management
- ✦ Travel Management
- ✦ Tourism Management
- ✦ Galileo or Abacus or Amadeus or Sabre

Highlighted Benefits:

Successful completion of the course can equip you to:

- ✦ Offer expert advice for customers on an entire range of cross border travel requirements including passport, visa, insurance, and other related areas.
- ✦ Promote a range of services and other facilities available to international passengers while traveling.
- ✦ Recognize standard industry codes for travel itinerary planning.
- ✦ Promote and sell Travel and allied services like rail, car rental, accommodation, cruise liners, and tour packages.
- ✦ Maintain excellent good customer service standards to retain customer loyalty
- ✦ Use a variety of GDS (Global Distribution System) like Amadeus, Galileo, and Sabre, etc. to plan, make reservations and issue tickets.
- ✦ Answer customers' queries, quote rates and also sell tour products.
- ✦ To make appropriate travel arrangements and reservations
- ✦ Calculate & quote appropriate airfares and book tour products.
- ✦ International travel documentation in accordance with IATA rules and procedures
- ✦ Students who aspire to pursue a career in the travel and aviation industry

IATA Foundation Travel & Tourism Modules

The IATA Travel and Tourism modules will help you achieve the knowledge and skills and also gives you an idea about the Travel and Tourism industry, Geography in travel planning, Fundamental of air ticketing, etc.

- ✦ The Travel and Tourism Industry and Travel Professional
- ✦ Geography in Travel Planning
- ✦ Travel Formalities
- ✦ Air Transport Essentials
- ✦ Land Transport – Rail 1
- ✦ Land Transport – Car and Camper
- ✦ Hotels Products and Services
- ✦ Water Transport : Ferries and Cruises
- ✦ Tour Packages
- ✦ Serving the Travel Customer
- ✦ Fundamentals of Air Fares and Ticketing
- ✦ Fundamentals in Air Fares and Ticketing: Price international tickets and learn to interpret IATA and carrier fare rules to offer the best fare quote.

GDS Electronic Booking Tools (Choose between Galileo/Sabre/Amadeus or Abacus)

Electronic Booking Tools (GDS Functionality): Essential computer-based tools for booking; selling airline flight tickets and other travel products such as hotel rooms and car rentals as well for issuing associated travel documents. Bore supports sorting out existing digital books into virtual libraries, showing, altering, making and changing over digital books

IATA Certification Title:

An IATA Certificate is awarded to participants successfully passing the final exam. The title is Diploma in **FOUNDATION IN TRAVEL AND TOURISM WITH AMADEUS**

About Awarding Body: International Airport Transport Association, Canada, Montreal.

The International Air Transport Association (IATA) is the trade association for the world's airlines, representing some 290 airlines or 82% of total air traffic. IATA supports many areas of aviation activity and help formulate industry policy on critical aviation issues.

IATA Foundation Diploma certification eligibility:

Anybody who aspires to commence a career in Travel & Tourism industry.

Examination Pattern:

Exam Method: Online exam with remote supervision or an exam in one of IATA's Exam Centers(where physical presence is required)

Exam Format: Multiple Choice Questions. Open Text Book

Number of questions: 100

Time Allowance: 3 hours

Passing Grade: 60 correct answers

Distinction Grade: 90 correct answers

Number of exam attempts: 2

Examination Dates:

IATA International Exam Calendar:
March/June/September & December of every year.



IATA Travel and Tourism Consultant Training & Certification



IATA Travel and Tourism consultant training course is the next level of coaching for people who aspire a successful career in Travel and Tourism industry. It enables participants to work in tourism-related sectors with the perfect knowledge of fare calculation (passenger air tariff) and ticketing.

Become a Travel Sales Coynsultant with specialized professional industry knowledge & skills to sell travel products through expert consultation.

Targeted Topics:

- ✦ Airline Reservation & Ticketing
- ✦ Airline Management
- ✦ Travel Management
- ✦ Tourism Management
- ✦ Galileo or Abacus or Amadeus or Sabre

IATA Travel and Tourism Consultant Exam Prep Classes:

The duration of the course is 2 months with flexible schedules for Weekdays and Weekends, which help the freshers, part-time and full time working professionals to attend the training as per the flexible options available. In 2 months of IATA airport certification training, students will undergo continuous Assessment Tests, Online Question Paper Workouts and Mock Exams.

IATA Study material/Tool Kit consists of Original Book hard copy. We provide LMS (Learning Management System) to all our IATA students. Inspire Training Academy is an authorized training center for providing IATA Courses to students not only offline but also online by permitting key access for Exam Practice.

Exam Results & Pass Rate:

Inspire Training Academy has got a remarkable pass percentage and has won many recognitions and Top Performing awards from IATA, Canada Montreal, for the tremendous performance of our students in different IATA Examinations.

**Certification Title:**

An IATA Certificate is awarded to participants successfully passing the final exam. The title is ***Diploma in Travel and Tourism Consultant***

About Awarding Body: International Airport Transport Association, Canada, Montreal.

The International Air Transport Association (IATA) is the trade association for the world's airlines, representing some 290 airlines or 82% of total air traffic. IATA supports many areas of aviation activity and help formulate industry policy on critical aviation issues.

IATA Travel and Tourism Consultant certification eligibility:

Anybody who aspires to commence a career in Travel & Tourism Industry.

Highlighted Benefits:

Upon successful completion of the course, participants can excel in:

- ✈ The Travel and Tourism Industry
- ✈ Geography in Travel Planning
- ✈ Travel Formalities
- ✈ Air Transport Essentials
- ✈ Land Transport – Rail 1
- ✈ Land Transport – Car and Camper
- ✈ Hotels Products and Services
- ✈ Water Transport : Ferries and Cruises
- ✈ Tour Packages
- ✈ Serving the Travel Customer
- ✈ Fundamentals of Air Fares and Ticketing
- ✈ Handle all major aspects of the travel agency business
- ✈ Sell international business, incentive and conference travel arrangements
- ✈ Construct complex fares and routings by applying advanced IATA fare construction principles
- ✈ Issue and re-issue tickets and other documents for all types of international journeys
- ✈ Familiarize with common national requirements, IATA's Regulations and the role of the National Travel Agents' Associations
- ✈ Understand the Billing and Settlement System to give your travel operation a distinct operational advantage
- ✈ Fundamentals in Air Fares and Ticketing: Price international tickets and learn to interpret IATA and carrier fare rules to offer the best fare quote

Examination Pattern:

Exam Format: Multiple Choice Questions, Open Text Book

Number of Questions: 100

Time Allowance: 3 hours

Passing Grade: 60 correct answers

Distinction Grade: 90 correct answers

Number of exam attempts: 2

Examination Dates:

IATA International Exam Calendar: *March/June/September & December of every year*



IATA Airline Revenue Management Training

The IATA Airline Revenue Management Training course & Development Institute is a leading provider of training solutions & professional development programs for the entire aviation value chain. They train thousands of aviation professionals & businesses each year with a commitment to developing careers & a workforce that makes airline industry safe, secure & sustainable

Overview of IATA Airline Revenue Management Training Program

To discover the techniques to derive revenue from and to apply pricing strategies, all you need is this course. Day by Day the IATA Revenue Management certification course and the industry has developed for revenue management system demand, managing inventory, and responding to competitors prices in the Airline industry. But no matter how much technology has evolved in Airline department, the fares, ticketing, pricing and revenue management teams are the ones influencing the outcome.

Recommended for:

Gaining expertise knowledge and skills which can further help you to enhance the career options by getting into International Airlines, Airports and also Travel Agencies. Students have an advantage here with this course over unskilled candidates while applying for jobs.

Topics covered:

- ✦ Airline Reservation & Ticketing
- ✦ Airline Management
- ✦ Travel Management
- ✦ Tourism Management
- ✦ Galileo or Abacus or Amadeus or Sabre
- ✦ Apply pricing strategies
- ✦ Use strategies to generate revenue through correct application of optimal seat allocation
- ✦ Make correct decisions in order to optimize revenue on a given flight
- ✦ Build a successful Airline revenue management Organization
- ✦ Understand why low-cost Airlines require a revenue management system
- ✦ To discover the techniques applied by Airlines to derive revenue from sales to maximize profitability.

Who needs Program?

This IATA Revenue management certification training course is recommended for Airline revenue management analysts, Airline Marketing and Sales personnel, Customer service representatives and supervisors, Interline department staff etc.

IATA Revenue Management Program Course Content

- ✦ Managing Airline Passenger Demand
- ✦ Seat Inventory Control
- ✦ Scheduling and Capacity Adjustments
- ✦ Product Distribution
- ✦ Revenue management organization

IATA Airline Revenue Management Training Exam Prep Classes:

The course is for 2 months. We have flexible schedules for Weekday and Weekends, which help the fresher's, part time and full time working professionals to attend the training as per the flexible options available. In 2 months of IATA airport certification training, students will undergo continuous Assessment Tests, Online Question Paper Work outs and Mock Exams.

IATA Study material/Tool Kit consists of Original Book hard copy. We provide LMS (Learning Management System) to all our IATA students. Inspire Training Academy who is **authorized training center for IATA Courses** provide students with online access key for Exam Practice.

GDS Electronic Booking Tools (Choose between Galileo/Sabre/Amadeus or Abacus)

Electronic Booking Tools (GDS Functionality): Essential computer-based tools for booking; selling airline flight tickets and other travel products such as hotel rooms and car rentals as well for issuing associated travel documents. Bore supports sorting out existing digital books into virtual libraries, showing, altering, making and changing over digital books

Certification Title:

An IATA Certificate is awarded to participants successfully passing the final exam. The title is **Certified in IATA Airline Revenue Management**

About Awarding Body: International Airport Transport Association, Canada, Montreal.

The International Air Transport Association (IATA) is the trade association for the world's airlines, representing some 290 airlines or 82% of total air traffic. IATA supports many areas of aviation activity and help formulate industry policy on critical aviation issues.

About Awarding Body: International Airport Transport Association, Canada, Montreal.

The International Air Transport Association (IATA) is the trade association for the world's airlines, representing some 290 airlines or 82% of total air traffic. IATA supports many areas of aviation activity and help formulate industry policy on critical aviation issues.

IATA Airline Revenue Management Training certification eligibility:

Anybody who aspires to have a career into travel and tourism industry as Airline revenue management analysts, Airline Marketing and Sales personnel, Customer service representatives and supervisors, Interline department staff etc.

Examination Pattern :

Exam Method: Online exam with remote supervision or an exam in one of IATA's Exam Centers(where physical presence is required)

Exam Method: Online exam with remote supervision or an exam in one of IATA's Exam Centers(where physical presence is required)

Exam Format: Multiple Choice questions. Open Text Book

Number of questions: 100

Time Allowance: 3 hours

Passing Grade: 60 correct answers

Distinction Grade: 90 correct answers

Number of exam attempts: 2

Examination Dates: IATA International Exam Calendar: *March/June/September & December of every year.*



IATA Dangerous Goods Regulations Certification Training

DGR Certification course, Dangerous Goods Regulations- IATA DGR training and Dangerous Goods Regulations, is the most demanded certification in Qatar at the moment. IATA provides DGR Certification course. Inspire Training Academy provides the best Dangerous goods regulations DGR certification Course and airport cargo. Inspire Training Academy airline academy is a leading provider of training solutions and professional development program for the IATA

Overview of IATA Dangerous Goods Regulations Training and IATA DGR Certification course

This IATA DGR training course focuses on iata dangerous goods training shipments, document requirement and dgr certification course program. You will learn how to develop a dangerous goods and regulations, Airport cargo Knowledge. Learn new activities through our LMS (Learning Management system) to ensure a training session with a high skills transfer so you can apply the the job in airline industry. You will practice a variety of techniques to lead the entire airline and dgr Certification course techniques.

Recommended for:

Gaining expertise knowledge and skills which can further help you to enhance the career options by getting into International Airlines, Airports and also Travel Agencies. Students have an advantage here with this course over unskilled candidates while applying for jobs.

Topics covered:

- ✦ Airline Reservation & Ticketing
- ✦ Airline Management
- ✦ Travel Management
- ✦ Tourism Management
- ✦ Safety Management in Airline Industry



Learning Outcome of DGR Certification Course

- ✦ Apply the IATA Cargo Dangerous Goods Regulations and DGR certification course correctly
- ✦ Discern the legal aspects & the responsibility of shippers, agents, & Airlines involved in transporting
- ✦ Dangerous goods
- ✦ Learn goods certification course identify and classify individual dangerous goods items
- ✦ Identify and classify individual dangerous goods items
- ✦ Verify goods are properly packed, marked, and labelled
- ✦ Fill in and check the "Shipper's Declaration for Dangerous Goods"
- ✦ IATA Dangerous Goods Training certification course and airport cargo and DGR Training

Who needs the DGR Certification Course Program?

- ✦ Shippers and packers of dangerous goods and airport cargo Freight Forwarding staff responsible for processing Dangerous Goods (HAZMAT) shipments
- ✦ Airline staff preparing dangerous goods as Company Material (CO MAT)
- ✦ IATA Dangerous Goods Training course and airport cargo and DGR

Detailed Course Content

- ✦ Dangerous goods classes and divisions Contents of the IATA Dangerous Goods Regulations Manual
- ✦ Identification and Goods reg certification course Training and airport cargo
- ✦ Packing, marking, labeling and documentation requirements
- ✦ IATA Dangerous Goods Training course and airport cargo and DGR Training
- ✦ Radioactive materials

About Certification and Awarding Body

Certification Title:

An IATA Certificate is awarded to participants successfully passing the final exam. The title is **Certificate in Dangerous Goods Regulation**

About Awarding Body: International Airport Transport Association, Canada, Montreal.

The International Air Transport Association (IATA) is the trade association for the world's airlines, representing some 290 airlines or 82% of total air traffic. IATA supports many areas of aviation activity and help formulate

DGR Certification Eligibility:

Anybody who aspires to have a career into Airline as Flight attendants / cabin crew can apply for the IATA Cabin Crew certification.

Examination Pattern :

Exam Method: Online exam with remote supervision or an exam in one of IATA's Exam Centers (where physical presence is required)

Exam Format: Multiple Choice questions. Open Text Book

Number of questions: 100

Time Allowance: 3 hours

Passing Grade: 60 correct answers


Distinction Grade: 90 correct answers

Number of exam attempts: 2

Examination Dates :

IATA International Exam Calendar: *March/June/September & December of every year.*

IATA Airport Operations Training Course



Overview of IATA Airport Operations Training Course:

IATA Airport Operations Training course Management and airline management is the most demanded certification training course in Qatar at the moment. IATA provides Airport Operations Certification. Inspire Training Academy provides the best Airport Operations Course. Inspire Training Academy is a leading provider of training solutions and professional development program for the IATA. We provide important technical skills and enhance the knowledge to reach the expertise level. Upon completing this course you will have the skills to:

IATA Airport Operation course provide you with a solid overview of the airport operations field and with tools to apply your knowledge and skills, it helps you to understand the role Airports play in the economy, and offers a complete solution to work in operations department of Airport (from airside operations and landside to terminal operations)

Learning Outcome:

- ✦ Know the history of aviation and understand the role airports play in the economy
- ✦ Discover the various airport customers, airport certification and partners
- ✦ Gain knowledge about the multiple operational and business functions of airports
- ✦ Acquire the tools to apply your knowledge and skills to your airport environment

Who needs the IATA Airport Operations training course /certification?

- ✦ Newly appointed airport/aviation staff
- ✦ Travel industry staff
- ✦ Newcomers to the industry
- ✦ The public who aspire to work at airports

Detailed Course Content:

- ✦ Operational functions of the airport
- ✦ Rescue, firefighting and other support services
- ✦ Airport issues and challenges
- ✦ The future of airports
- ✦ Technological developments

IATA Airport Operations Exam Prep Classes

The course is for 2 months. We have flexible schedules for Weekday and Weekends, which help the fresher's, part time and full time working professionals to attend the training as per the flexible options available. In 2 months of IATA airport certification training, students will undergo continuous Assessment Tests, Online Question Paper Work outs and Mock Exams.

IATA Study material/Tool Kit consists of Original Book hard copy. We provide LMS (Learning Management System) to all our IATA students. Inspire Training Academy who is authorized training center for IATA Courses provide students with online access key for Exam Practice

IATA Airport Certification Title:

An IATA Certificate is awarded to participants successfully passing the final exam. The title is Certified in Airport Operations Management Fundamentals

About Awarding Body: International Airport Transport Association, Canada, Montreal.

The International Air Transport Association (IATA) is the trade association for the world's airlines, representing some 290 airlines or 82% of total air traffic. IATA supports many areas of aviation activity and help formulate industry policy on critical aviation issues.

Airport Operation Management Certification Eligibility:

Anybody who aspires to have a career into Airport Operation management (from airside operations and landside to terminal operations).

Examination Pattern :

Exam Method: Online exam with remote supervision or an exam in one of IATA's Exam Centers(where physical presence is required)

Exam Format: Multiple Choice questions. Open Text Book

Number of questions: 100

Time Allowance: 3 hours

Passing Grade: 60 correct answers

Distinction Grade: 90 correct answers

Number of exam attempts: 2

Examination Dates :

IATA International Exam Calendar:

March/June/September & December of every year.





IATA- Passenger Ground Services Training Course

The IATA Passenger Ground Services -PGS training and certification course program is aimed at developing a new generation of global aviation executives, those who will be able to operate across boundaries and successfully lead our industry in the challenging years to come.

Through this course, you obtain the skills you need to provide assistance to related passenger ground services at the check-in, gate Computer Reservation and also Departure Control System, etc

This is the most important certification training course for entering airline or aviation industry.

This certification training course, you will learn and understand how passenger and baggage check-in and boarding procedures, including passengers with special needs and most importantly safe and secure passenger and baggage transport.

Passenger ground services are one of the most demanded certification course in Qatar at the moment. IATA provides passenger services certification course and airport ground handling Certification. Inspire Training Academy provides the best IATA (PGS) Course.

Overview of IATA Passenger Ground Services

Passenger ground services are one of the most demanded certification course in Qatar at the moment. IATA provides passenger services certification course and airport ground handling Certification.

Inspire Training Academy provides the best IATA (PGS) Course.

Learning Outcome of IATA PGS

- ✦ Understand how Airlines and Airports operate in relation to the provision of IATA PGS
- ✦ Interpret the respective regulatory requirements related to passenger and baggage transport
- ✦ Understand how computer reservations and departure control systems operate
- ✦ Ensure safe and secure passenger and baggage transport

- ✦ Learn Airport Ground Handling Provide superior customer service in a demanding customer-facing environment
- ✦ Learn about the latest technological innovations in PGS
- ✦ Add value to existing and future employers looking to hire and retain knowledgeable and high performing personnel

Who needs the IATA PGS?

- ✦ Anyone wishing to start a career as a Passenger Service Agent
- ✦ Airline passenger service staff
- ✦ Ground Handling Agents' passenger ground services staff
- ✦ Airport operators staff providing passenger services
- ✦ Civil Aviation Authorities' staff providing passenger ground services
- ✦ Those who work in airport ground handling sector and also the aviation sector

Passenger Ground Services-PGS Training/ Certificate Course Content

- ✦ Introduction to Airport & Airline operations
- ✦ Computer Reservations (CRS) and Departure Control Systems (DCS) functions
- ✦ Passenger and Baggage check-in procedures (Airport & off-site)
- ✦ Conditions of passenger & baggage carriage, boarding procedures and flight close-out messaging
- ✦ Dangerous Goods regulations awareness for passenger service agents
- ✦ Managing passenger interactions
- ✦ Aviation security procedures for passenger & baggage transport
- ✦ Enhanced passenger facilitation, latest innovations and career opportunities in IATA PGS
- ✦ The Airport Ground Handling and the latest technological innovations in PGS

Exam Prep Classes:

The IATA pgs certification course is for 2 months. We have flexible schedules for Weekday and Weekends, which help the fresher's, part time and full time working professionals also to attend the training as per the flexible options available. In 2 months of IATA airport certification training, and students will undergo continuous Assessment Tests, Online Question Paper Work outs and Mock Exams.

IATA Study material/Tool Kit consists of Original Book hard copy. We provide LMS (Learning Management System) to all our IATA students. Inspire Training Academy who is authorized training center for IATA Courses provide students with online access key for Exam Practice.

Certification Title:

An IATA Certificate is awarded to participants successfully passing the final exam. The title is Certified in Passenger Ground Services

About Awarding Body: International Airport Transport Association, Canada, Montreal.

The International Air Transport Association (IATA) is the trade association for the world's airlines, representing some 290 airlines or 82% of total air traffic. IATA supports many areas of aviation activity and help formulate industry policy on critical aviation issues.

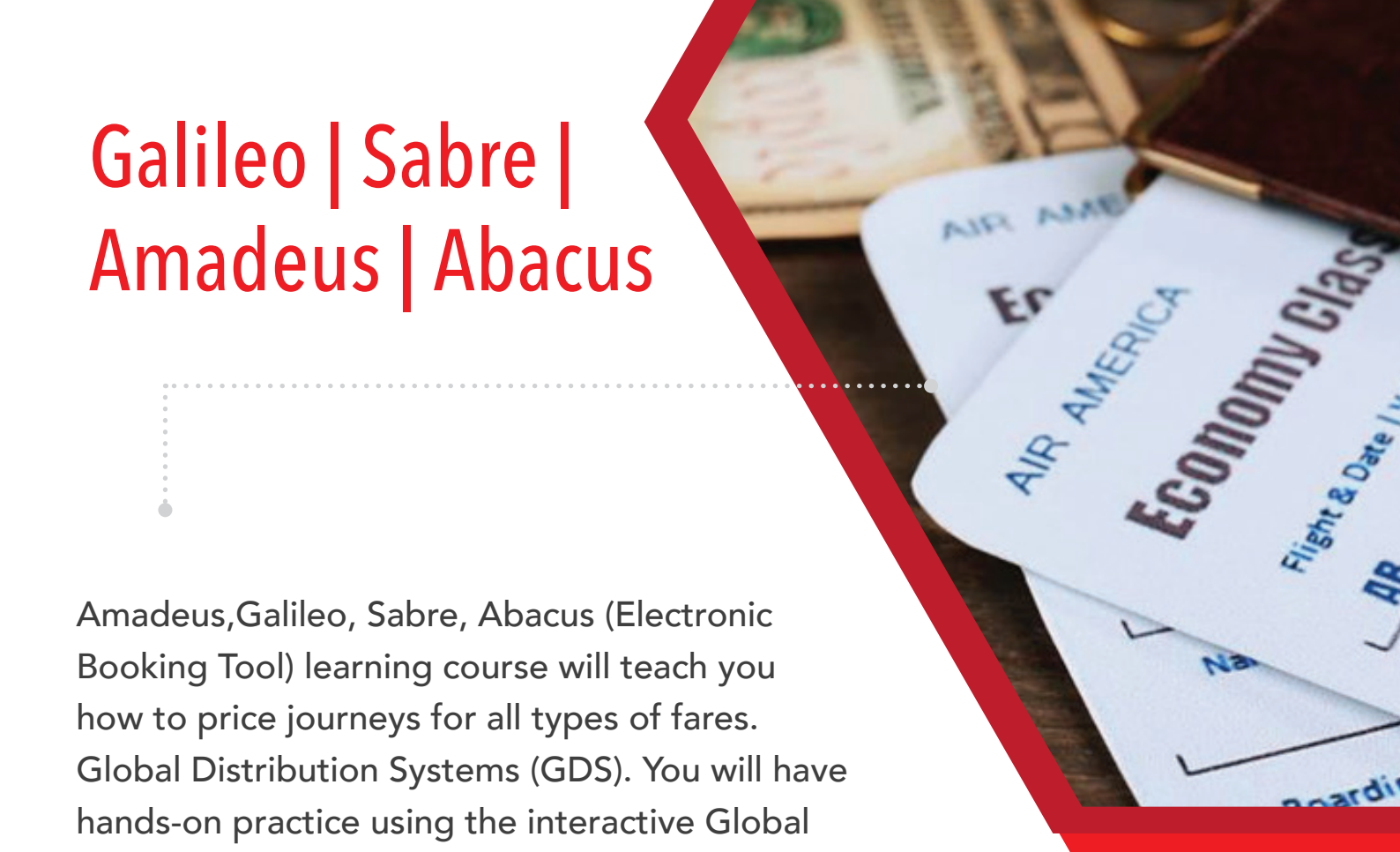
Examination Pattern :

- Exam Method: Online exam with remote supervision or an exam in one of IATA's Exam Centers (where physical presence is required)
- Exam Format: Multiple Choice questions. Open Text Book
- Number of questions: 100
- Time Allowance: 3 hours
- Passing Grade: 60 correct answers
- Distinction Grade: 90 correct answers
- Number of exam attempts: 2

Examination Dates:

IATA International Exam Calendar: *March/June/September & December of every year.*

Galileo | Sabre | Amadeus | Abacus



Amadeus, Galileo, Sabre, Abacus (Electronic Booking Tool) learning course will teach you how to price journeys for all types of fares. Global Distribution Systems (GDS). You will have hands-on practice using the interactive Global Distribution Systems (GDS) simulation tool, which will help you analyze GDS displays relevant to mileage system pricing; read, interpret, and apply mileage and routing fare rules; and issue tickets. The simulation training is supported by an interactive workbook and reference notes on GDS commands, maps and key journey pricing terms and definitions.

Overview of Galileo / Sabre / Amadeus / Abacus Training

This interactive e-learning course will teach you how to price journeys for all types of fares using the Sabre Global Distribution Systems (GDS). You will have hands-on practice using the interactive Global Distribution Systems (GDS) simulation tool, which will help you analyze GDS displays relevant to mileage system pricing; read, interpret, and apply mileage and routing fare rules; and issue tickets. The simulation training is supported by an interactive workbook and reference notes on GDS commands, maps and key journey pricing terms and definitions.

Learning Outcome:

- ✦ Achieve expertise in fundamentals of air ticketing
- ✦ Analyze GDS displays relevant to mileage system pricing
- ✦ Handle travel agencies ticket reservation tools
- ✦ Identify and price different journey types
- ✦ Read, interpret, and apply mileage and routing fare rules
- ✦ Issue tickets



Who needs the course for Galileo / Sabre / Amadeus / Abacus

Anyone who aspires to achieve a career in Travel and Tourism industry as,

- ✈ Airline fares desk agents
- ✈ Travel agents
- ✈ Airline ticket agents
- ✈ Business Process Outsourcing (BPO) and call center agents

Galileo / Sabre / Amadeus / Abacus Course Content

Key topics of Galileo / Sabre / Amadeus / Abacus

- ✈ Introduction to air fares, analysing itineraries and retrieving fares from a GDS
- ✈ Limitations on indirect travel, side trips and surface sectors
- ✈ Return trips in different classes of service and alternative fare break points
- ✈ Lowest combinations, round-the-world journeys and class differentials
- ✈ This is computer-based, interactive simulation training, accompanied by an interactive workbook and reference notes on GDS commands, maps and key journey pricing terms and definitions.

Galileo / Sabre / Amadeus / Abacus Prerequisites

Learners must already be familiar with GDS system functionality, basic commands, and have the ability to interpret booked itineraries.

Certification

Title : AIRLINE RESERVATION & TICKETING (SABRE / GALILEO / AMADEUS / ABACUS)



Hotel and Hospitality Management Course

Overview of the Course:

This Hotel and Hospitality Management Course meets industry demand for efficient, competitive and responsible professionals in a globally competitive hospitality industry. It's an ever expanding industry with multiple job opportunities. It prepares the student for employment in Management and supervisory positions. It is a stepping stone into wide varieties of jobs in a variety of industries and locations such as lodging accommodation, food and beverage services.

Learning Outcome:

After completion of the training the trainee/students are equipped with following skills & values required in the diverse, fast-paced hotel & hospitality industry.

- ✦ Describe the roles and functions of a leader in the hospitality industry
- ✦ Understand the importance of goal-setting and team-building
- ✦ Understand the importance of conflict management skills
- ✦ Understand the need for career planning
- ✦ Apply production forecasting techniques and procedures
- ✦ Describe physical and perpetual inventory systems
- ✦ Evaluate food and beverage operations control processes
- ✦ Recognize the importance of outstanding guest service quality, server-guest relationships, and ethics
- ✦ Improve ability to exercise judgment and critically analyze problems
- ✦ To interpret the fundamental principles of essential hotel & hospitality business functions,
- ✦ To demonstrate professional behavior and competencies in customer service,
- ✦ To develop a range of leadership skills and abilities such as motivating others, leading changes, and resolving conflict
- ✦ To recognize the challenges and opportunities of working effectively with people in a diverse environment

Who needs the course?

- ✦ Anyone who is aspiring to get a career in Hotel & Hospitality Industry
- ✦ The basic qualification is high school completion certificate
- ✦ Proficiency in English language to understand read and write

Detailed Course Content:

PART 1: PERSPECTIVES ON CAREERS IN HOSPITALITY

- ✦ The Hospitality Industry and You
- ✦ Forces Affecting Growth and Change in the Hospitality Industry

PART 2: FOOD SERVICE

- ✦ The Restaurant Business
- ✦ Restaurant Operations
- ✦ Restaurant Industry Organization: Chain, Independent, or Franchise?
- ✦ Competitive Forces in Food Service
- ✦ On-Site Food Service
- ✦ Issues Facing Food Service

PART 3: LODGING

- ✦ Lodging: Meeting Guest Needs
- ✦ Hotel & Lodging Operations
- ✦ Forces Shaping the Hotel Business
- ✦ Competition in the Lodging Business

PART 4: TRAVEL & TOURISM

- ✦ Tourism: Front & Center
- ✦ Destinations: Tourism Generators

PART 5: MANAGEMENT IN THE HOSPITALITY INDUSTRY

- ✦ Management: A New Way of Thinking
- ✦ Planning in Hospitality Management
- ✦ Organizing in Hospitality Management
- ✦ Staffing: Human Resources Management in Hospitality Management
- ✦ Control in Hospitality Management
- ✦ Leadership & Directing in Hospitality Management

Certification

Title: HOTEL AND HOSPITALITY MANAGEMENT COURSE





IATA Cabin Crew Training Course

IATA Cabin Crew Training and Certification courses in Qatar.

Learning Outcome of Cabin Crew Course

- ✦ Understand the cabin crew profession, its origins, and current practices
- ✦ Identify aircraft types and relevant cabin crew functions
- ✦ Manage passenger interactions in a variety of circumstances
- ✦ Recall emergency and safety procedures

Who needs the Course?

Anyone who aspires to build a career as a Flight attendants/cabin crew/Air hostess.

Cabin Crew Course Content

- ✦ Introduction to the airline industry and aircraft
- ✦ Crew member coordination and communication
- ✦ Customer service and managing passenger interactions
- ✦ Safety and emergency procedures

Passenger Cabin Crew Exam Prep Classes:

- ✦ The course is for 2 months. We have flexible schedules for Weekday and Weekends, which help the fresher's, part time and full time working professionals to attend the training as per the flexible options available. In 2 months of IATA airport certification training, students will undergo continuous Assessment Tests, Online Question Paper Work outs and Mock Exams.
- ✦ IATA Study material/Tool Kit consists of Original Book hard copy. We provide LMS (Learning Management System) to all our IATA students. Inspire Training Academy who is authorized training center for IATA Courses provide students with online access key for Exam Practice

Certification

Cabin Crew Course Certification Title:

An IATA Certificate is awarded to participants successfully passing the final exam. The title is *Certified in Airline Cabin Crew Course*

The International Air Transport Association (IATA) is the trade association for the world's airlines, representing some 290 airlines or 82% of total air traffic. IATA supports many areas of aviation activity and help formulate industry policy on critical aviation issues.

Cabin Crew Certification eligibility:

Anybody who aspires to have a career into Airline as Flight attendants / cabin crew qualification can apply for the IATA Cabin Crew Certification

Cabin Crew Qualifications / Examination Pattern:

Exam Method: Online exam with remote supervision or an exam in one of IATA's Exam Centers (where physical presence is required)

Exam Format: Multiple Choice questions. Open Text Book

Number of questions: 100

Time Allowance: 3 hours

Passing Grade: 60 correct answers

Distinction Grade: 90 correct answers

Number of exam attempts: 2

Cabin Crew Course Examination Dates:

IATA International Exam Calendar: *March/June/September & December of every year.*



IATA GDS Fares & Ticketing Training Course



Learn GDS fares and ticketing Training course, how to identify, read, interpret and price different itineraries and apply fare rules.

Learning Outcome

- ✦ Analyze GDS displays relevant to mileage system pricing
- ✦ GDS fares and ticketing
- ✦ Identify and price different journey types
- ✦ Read, interpret, and apply fares rules
- ✦ Check minimum-fares rules in pricing itineraries
- ✦ Use GDS to issue tickets for manually-priced reservations

Who needs the GDS Fares and Ticketing Course?

- ✦ Airline fares desk agents
- ✦ Travel agents
- ✦ Airline ticket agents
- ✦ Call center agents
- ✦ Charges and ticketing agents

GDS Fares and Ticketing Course Content

- ✦ Introduction to mileage-based airfares, analyzing itineraries and retrieving fares from a GDS
- ✦ Pricing one-way and circle trip practice exercises
- ✦ Airport fares and ticketing rules
- ✦ Limitations on indirect travel, side trips, and surface sectors
- ✦ Backhauls, circle trips, journeys in different classes of service and alternative fares breakpoints

GDS Fares and Ticketing Exam Prep Classes:

The course is for 2 months. We have flexible schedules for Weekday and Weekends, which help the fresher's, part time and full time working professionals to attend the training as per the flexible options available. In 2 months of IATA airport certification training, students will undergo continuous Assessment Tests, Online Question Paper Work outs and Mock Exams.

IATA Study material/Tool Kit consists of Original Book hard copy. We provide LMS (Learning Management System) to all our IATA students. Inspire Training Academy who is authorized training center for IATA Courses provide students with online access key for Exam Practice



About Certification

Certification Title:

An IATA Certificate is awarded to participants successfully passing the final exam. The title is Certified in GDS Fares and Ticketing

About Awarding Body:

International Airport Transport Association, Canada, Montreal.

The International Air Transport Association (IATA) is the trade association for the world's airlines, representing some 290 airlines or 82% of total air traffic. IATA supports many areas of aviation activity and help formulate industry policy on critical aviation issues.

GDS Fares and Ticketing certification eligibility:

Anybody who aspires to have a career into travel and tourism industry as ticketing agents.

Examination Pattern:

Exam Method: Online exam with remote supervision or an exam in one of IATA's Exam Centers (where physical presence is required)

Exam Format: Multiple Choice questions, Open Text Book

Number of questions: 100

Time Allowance: 3 hours

Passing Grade: 60 correct answers

Distinction Grade: 90 correct answers

Number of exam attempts: 2

Examination Dates:

IATA International Exam Calendar: *March/June/September & December of every year*



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